

Opening hours

Monday: 9am – 5pm

Tuesday: 9.30am – 5pm

Wednesday: 9am – 5pm

Thursday: 12.30pm – 5pm

Friday: 9am – 5pm

An equipped place for your visit

- Practical information
- Service taking care of clothes and linen for convicts with no visitation rights
- Play room for children
- Help to write documents
- Small garden
- Area to change babies
- Area for picnics (microwaves and fridge)
- Drinks machine (hot and cold drinks)
- Lavatory/ Restroom

Visit permit application

You can obtain the file at the Penitentiary centre desk office.

Who to contact?

- If the person has not been tried yet and...
 - If the investigation is still in process: contact the Investigating Judge (Court of Instance)
N°30 rue Frères-Bonie, 33000 BORDEAUX
 - If the investigation is over: contact the Public Prosecutor Department
Same address as above
- If the person has been already tried
 - Up to the 10th day following the judgment, contact the Public Prosecutor Department;
 - From the 11th day onwards, contact Director of the Penitentiary Centre

Required documents to create a file

- 2 identity photos (surname and first name written on the back);
- 1 photocopy (recto-verso) of your ID card or a valid residence card;
- 1 proof of residence. It must be no older than 3 months and be in your name (electricity or phone bill, benefits office, unemployment insurance, etc.);
- 1 proof of family relationship (photocopy of family record book, birth certificate, contract of civil union);
- 1 stamped envelope with your full name and address for the reply.

For minors, form a file with all documents from above, and add

- A written and signed parental permission;
- Photocopies of the parents' ID;
- Full name of the person going with them during visits;
- Photocopy of family record book or birth certificate if the minor's ID is not available.

Clothes and linen handing-in

Ask the list of authorized clothes and items and respect *all* directives. Entering the Penitentiary Centre with forbidden objects (phone, tobacco, drugs...) will lead to sanctions and legal proceedings.

Please insert clothes in a plastic bag (the type you can find in a supermarket). Write the full name and cell number of the convict on it.

Families can leave clothes in visiting rooms of A & B buildings during visiting hours.

NB: for convicts with no visitation rights

→ 1 handing-in of clothes/month, during the following times:

- **A building**

Tuesday and Thursday: 8.30am – 10.30am

- **B building**

Wednesday: 8am – 11am / 01pm – 4pm

Buses between Saint-Jean train station and Penitentiary Centre

- **From train station to the Penitentiary Centre**
 - At the bus stop “Gare Saint-Jean” take bus line 10, “Beausoleil” direction;
 - Get out at the bus stop “Avenue de l’Université”;
 - Then take line 8, “Malartic” direction until “Bobet” stop (in front of the main entrance of the Penitentiary Centre).
- **From Penitentiary Centre to the train station**
 - At the bus stop “Bobet” take bus line 8, “Hôpital Pellegrin” direction;
 - Get out at the stop “Avenue de l’Université”;
 - Take line 10, “Bouliac Centre Commercial” stop until “Gare Saint-Jean” stop.

To get more information from TBM (Transport Bordeaux Métropole):

- Tel.: +335 57 57 88 88
- www.infotbm.com

To send a message via radio to a convict

- **“La Clé des Ondes”** – 90.1
 - On Wednesdays 7pm – 8.30pm
 - Tel. +33 5 56 50 69 99
 - Mail: laudreparloir@gmail.com
- **“RCF”** – 88.9
 - On Sundays: 11.30am – 01pm
 - 135 rue Saint-Genès in Bordeaux
 - Tel: +33 5 56 56 68 01
 - Fax: +33 5 56 79 19 91

LE CHALET BLEU

MAI 33 Association

A pleasant, discreet, warm welcome
to relax for a while
or talk and listen



34 rue de Chouiney
33170 GRADIGNAN

TEL: +33 5 56 89 45 11
www.chaletbleu.fr

Notes

How to send money to a convict

1 - Send money via **bank transfer**

- Either by going to your bank counter
- Either by transferring on the Internet (if you manage your bank accounts on Internet)

You just have to write the following details: in the area "Transfer comment" it is mandatory to write legibly

Cell number – Convict's Surname – First name
 For example: 99999 SMITH John
 (31 characters max.)

Bank details of Penitentiary Centre of Bordeaux-Gradignan

ADDRESS					Tpbordeaux tres gale																	
ESTABLISHMENT					COUNTER					ACCOUNT NUMBER										KEY		
1	0	0	7	1	3	3	0	0	0	0	0	0	0	1	0	0	1	0	2	0	1	2

IBAN: FR76 1007 1330 0000 0010 0102 012

BIC: TRPUFRP1

Standing orders are not allowed.

2- Send a "mandat-justice" (**Justice Postal order**). They are **only available in the Chalet Bleu**; fill one then give it to a Post Office:

- Precise the beneficiary's surname, first name and cell number on the envelope
- Address: Centre pénitenciaire de Gradignan
 36 rue du Bourdillat
 BP 109
 33173 GRADIGNAN Cedex

How to write to a convict

- Indicate on the envelope:
 - Surname / First name / Cell number
- Address: Centre Pénitentiaire
 36 rue du Bourdillat
 BP 109
 33173 GRADIGNAN Cedex

PENITENTIARY CENTRE

Visiting room hours

Please be present 30min before your visit begins

First appointment must be arranged by phone:

- **A building: +33 5 35 38 50 20**
 - Monday-Friday: 8:50 am to 11:15 am
- **B building: +33 5 57 96 57 59**
 - Wednesday, Saturday and Sunday: 8:15am to 11am

The terminal to make appointments closes every day at 3:30 pm.

Building	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
"A" Men	08:50	08:50 *	08:50	08:50 *	08:50	08:50 X	
	09:50	09:50 *	09:50	09:50 *	09:50	09:50 X	
	10:50		10:50		10:50	10:50 *	
	13:40		13:40	13:40	13:40		
	14:40	13:40	14:40	14:40	14:40		
	15:40	14:40	15:40	15:40	15:40		
		15:40					
"A" Women						08:40 X	
						09:40 X	
	13:35		13:35	13:35	13:35		
	14:35		14:35	14:35	14:35		
	15:35		15:35	15:35	15:35		
"B"			08:50			08:50	08:50
			09:50			09:50	09:50
			10:50			10:50	10:50
			13:40			13:40	13:40
			14:40			14:40	14:40
			15:40			15:40	15:40

* Visiting hours reserved for Solitary confinement Sector/ Disciplinary Sector/ Visits between Convicts

X Exceptional visiting hours

Notes